Updating Your Residential Address
For Students
If there is a red 1 your address has not been updated this semester.
In your favorite browser go to och.byu.edu.
Go to the Student Portal

Student Portal

This portal allows you to:
- Request a waiver
- Request my current waiver
- Appeal a denied waiver
- Waiver inquiry
- Appeal a non-compliance fee
- Internship or study abroad

What should I ask my landlord before signing a contract?
- Contract length?
- Check-in/out dates?
- BYU rental agreements?

Click on the above link for additional questions to ask a landlord before signing.
Choose Update Residential Address.
Click Next.
Click to update residential address.
Enter your Net ID
Enter your Password
You can find hints on how to enter your search on this page.

To Start your Search:
- Enter a Facility Name or part of a Facility Name. For example, "Bel" will bring up a list of Facilities that have "Bel" anywhere in their names. The search is case sensitive.
- Or, enter a street address like "123 N 400 W". Where "123" is the house number, "N" is the house direction. And "400 W" is the street name.
- Or, enter just a street name or part of a street name. The search is case sensitive.
Enter Facility Name
or address.  
Then click on search.
If there are multiple matches a list of the possible matching facilities will appear. Scroll through the list.
Click on the facility name or the correct address.
A second screen will appear if a unit number is required.

3. Select Unit

Scroll through the list and find your unit.
Make sure the gender is correct. Click on the correct address and unit.
A verification screen will come up.
If you would like your address to unlisted click the top box.
If you would like your mailing address to be updated, click the second box.
Click on the I Live Here button to complete the process.
To check that the changes have been made, go to your MyBYU page. Click on Update my Personal Information.
Click on the Contact tab.
Now when you look at your Contact information the red 1 should be gone.
Thank you for using the Contacted Housing Search to update your information. Please remember to complete this process every semester or term.
If you have other questions, please contact the Off-Campus Housing office by email at och@byu.edu or by calling 801-422-1513.